As the world’s public development banks (PDBs) prepare to convene at the Finance in Common Summit to coordinate prerogatives in responding to the COVID-19 and global climate crises, human rights and community voices must be at the center of the decisions. There is simply no way to achieve just and equitable solutions to global challenges without due consideration of the human rights impacts of projects intended to provide aid and development. This lesson has been repeated many times over in the context of development finance.

Many international finance institutions (IFIs) have installed independent accountability mechanisms (IAMs) to assure that investments measure up to development goals and do not violate the respective social and environmental policies aimed at achieving those goals. Communities affected by investment projects rely on IAMs to raise concerns; where communities often have no other means for recourse, IAMs provide a venue to prevent, mitigate, and remedy harm by course-correcting non-compliance with institutional safeguards and policies. Not only are IAMs an effective way to understand on-the-ground project impacts, but the complaints submitted to IAMs provide important data for understanding the social and environmental risks of investments across all regions and sectors. An analysis of IAM cases demonstrates that international financial flows risk harming individuals’ human rights and that investors learn of these risks by hearing directly from project-affected communities.\(^1\)

### Important lessons from development finance

Complaints to IAMs often allege serious environmental and social harm, including but not limited to inadequate due diligence, consultation, and disclosure, environmental damage, increased pollution, physical and economic displacement, loss of livelihood, disruption of cultural heritage, compromised community health and safety, gender-based violence, gender discrimination, violence against communities, and retaliation or reprisals against journalists, environmental activists, and human rights defenders.\(^2\) Development finance projects risk causing harm globally and in nearly every sector: complaints arise from projects located in over 120 countries and pertain to infrastructure, agriculture, energy, extractives, capacity-building, manufacturing, and regulatory projects, among others. In fact, the vast majority of eligible IAM complaints that concern human rights violations relate to investments into infrastructure and energy projects, the very sector investments envisioned by the Summit to accelerate climate adaptation and resilience (see Figures 1 and 2).

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1 Accountability Counsel has developed a new tool called Accountability Console, which includes a comprehensive database of all disclosed complaints submitted to the independent accountability mechanisms of major development finance institutions. Available at [www.accountabilityconsole.com](http://www.accountabilityconsole.com).

2 At least sixty-five percent (65%) of all complaints found eligible by the IAMs of major development finance institutions (343 out 508 total eligible complaints) have alleged adverse project impacts that implicate potential human rights violations. A document search reveals that forty-seven (47) complaints from the same pool explicitly use the term “human rights” to allege human rights violations. These amounts do not include valid human rights concerns raised in complaints deemed ineligible for technical or unknown reasons.
Of the 1,262 disclosed complaints that allege noncompliance with environmental and social standards, 508 were deemed eligible to continue with an IAM process, which can include compliance investigation and/or dispute resolution. Approximately seventy-five percent (75%) of all eligible complaints that undergo a compliance investigation reveal non-compliance with bank policies meant to safeguard against environmental and social harm. Compliance investigations of eligible complaints concerning potential human rights violations have yielded findings of non-compliance more than eighty percent (80%) of the time (see Figure 3). When considering only those complaints that explicitly reference the term “human rights” to describe the extent of harm, the rate rises to over ninety percent (90%) (see Figure 4).

[Figure 1: Sector projects most frequently the subject of eligible complaints]

[Figure 2: Sector Projects most frequently the subject of eligible complaints concerning human rights violations]

[Figure 3: Eligible complaints with human rights implications that have undergone a compliance review revealing non-compliance]

[Figure 4: Eligible complaints explicitly referencing violations of international human rights that have undergone a compliance review revealing non-compliance]

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3 Compliance Investigation is a review by an IAM into whether an IFI followed the relevant environmental and social safeguard policies in its administration of the project that is the subject of a complaint. As a part of a compliance investigation, the IAM publishes a report with findings regarding the IFI’s compliance with relevant policies.
Respect for human rights and adequate due diligence make the difference between good intentions and bad impacts.

The importance of protecting human rights through community feedback and accountability is true for projects with explicit impact goals, including crisis response. Even the most well-intended projects can produce unanticipated harm that become fully known to investors only after communities used IAMs to voice their grievances. Take, for example, a biomass project in Liberia with the stated project goal of advancing renewable energy in a country rebuilding after years of devastating conflict. In reality, the project caused deforestation, sent family farmers and other subsistence producers into poverty, and contaminated water resources, amid sexual abuse and labor rights violations. Take, as another example, a hydroelectric project in Mexico that was intended to produce renewable energy, unfortunately commenced through illegal land acquisitions. All of the energy generated by the project would have been sold to private companies, but communities bore all of the risk, including harm to local water supply and compromised safety of an adjacent dam curtain. When investors learned of these impacts due to communities’ use of an accountability office, they ultimately decided that the project was untenable. In both cases, investors believed that they were benefiting their host communities. Yet it took hearing from those communities through IFI accountability office processes to understand the catastrophic financial, human, and environmental outcomes.

Unfortunately, and at the risk of undermining the effectiveness of sustainable recovery measures, many financial institutions and investors attending the Finance in Common Summit are not equipped with the mechanisms needed to receive community feedback and address risks to human rights when they arise. It is therefore imperative that the Summit provide a platform to properly instruct institutions on the social and environmental standards needed to meet the moment and the governance tools needed to prevent and address harm to communities.

Conclusion

No matter the intentions, PDBs simply will not be able to coalesce around a just, equitable, and sustainable recovery without prioritizing individuals’ human rights. This is why global communities and civil society are demanding that respect for human rights be ingrained in each event at the Finance in Common Summit, including a session dedicated to the topic specifically. Further, any collaborative development initiatives agreed to at the Summit must ensure that effective accountability mechanisms are available to respect the human rights of communities potentially impacted by investment projects, as according to Principles 30 and 31 of the UN Guiding Principles on Business and Human Rights. We therefore urge Summit organizers and participants to prioritize commitments to human rights and respecting community voices in development.

4 For a summary of Accountability Counsel’s support of Liberian farmers, charcoalers, and workers in their efforts to hold the U.S. Overseas Private Investment Corporation (OPIC) accountable for funding a harmful biomass removal project run by Buchanan Renewables, please visit https://www.accountabilitycounsel.org/client-case/liberia-buchanan-renewable-energy/.
5 For a summary of Accountability Counsel’s support of three Indigenous communities in Oaxaca, Mexico and their concerns about the OPIC-financed Cerro de Oro Hydroelectric Project, please visit https://www.accountabilitycounsel.org/client-case/mexico-oaxaca-hydroelectric/.